

Program A: Administration

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

DEPARTMENT ID: 17 Department of Civil Service
 AGENCY ID: 17-564 Division of Administrative Law
 PROGRAM ID: Program A: Administration

1. (KEY) To docket cases and conduct administrative hearings as requested by parties.

Strategic Link: This operational objective is related to Strategic Objective 1: *Docket cases and conduct hearings as requested by parties during FY 2002-2007.*

Louisiana: Vision 2020 Link: To the extent that state agencies' administrative hearings have been centralized in the Division of Administrative Law, it supports the Vision 2020 Goal 1, Objective 1.8: *To improve the efficiency and accountability of governmental agencies.*

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
4240	K	Number of cases docketed	9,545	11,769	10,250	10,250	10,250	To be established
4239	K	Percentage of cases docketed that are properly filed and received	100%	100%	100%	100%	100%	To be established
4241	K	Number of hearings conducted	7,900	9,388	8,500	8,500	8,500	To be established
7145	S	Number of pre-hearing conferences conducted	440	725	500	500	500	To be established
7146	S	Number of settlements	800	1,664	1,200	1,200	1,200	To be established

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2. (KEY) To issue decisions and orders in all unresolved cases.

Strategic Link: This operational objective is related to Strategic Objective 2: *Issue decisions and orders in all unresolved cases in FY 1998-2003.**Louisiana: Vision 2020* Link: To the extent that state agencies' administrative hearings have been centralized in the Division of Administrative Law, it supports the Vision 2020 Goal 1, Objective 1.8: *To*

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
4242	K	Number of decisions or orders issued	6,600	10,875	8,000	8,000	8,000	To be established

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GENERAL PERFORMANCE INFORMATION: DIVISION OF ADMINISTRATIVE LAW						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
4240	Number of cases docketed	10,841	10,835	11,322	10,556	11,769
4241	Number of hearings conducted	10,244	9,347	8,623	9,403	9,388
7145	Number of prehearing conferences conducted	531	628	926	526	725
7146	Number of settlements	988	1,157	1,316	1,601	1,664
4242	Number of decisions or orders issued	8,256	7,785	8,601	9,263	10,875
12321	Total dollar amount of penalties assessed 1	1,227,977	641,807	711,872	890,847	706,433

¹ This is former performance indicator which DAL will continue to track as general performance information since it is not an indicator of performance. Penalties are not an accurate gauge of